



## *Quarantine Accommodation*

*Byford Animal Quarantine Station, Western Australia*

### **Contact Details**

Postal Address: PO Box 61, Byford, WA 6122

Physical Address: 106 Nettleton Road, Byford, WA 6122

Phone: +61 8 9525 1763

Fax: +61 8 9526 2199

E-mail: [byfordq@aqis.gov.au](mailto:byfordq@aqis.gov.au)

### **Office Hours**

The administration office is open Monday to Friday from 8:00 am to 4:30 pm.

The office is closed on public holidays.

### **Animal Arrivals**

Animals cannot be collected from the airport Monday to Friday between the hours of 12:00 midnight and 6:00 am. You will not be able to visit your pet at the Airport.

Animals **will not** be received on public holidays or weekends.

### **Fees**

The quarantine invoice will be forwarded to the importer address details as listed on the import permit within approximately 10 days of the animal's arrival

If your postal address has changed since you received your import permit, you **must** contact the quarantine station directly to update your records.

Your account must be settled prior to the release of your animal. If your animal is due for release on a weekend or public holiday please ensure that you have settled your account on a business day prior to that date AQIS will accept payment via EFTPOS, cash, Visa, MasterCard or AMEX.

Payment by bank cheque must be received at least 14 days prior to collection. No personal cheques will be accepted.

### **Animal Accommodation**

**Dogs** - Kennels are constructed of brick and mesh with galvanised mesh enclosures. Each kennel is 6.0 metres long by 2.3 metres wide with enclosed sleeping quarters that are 2.0 metres long by 2.3 metres wide.

A variety of beds and bedding are available.

A sprinkler system provides evaporative cooling during the summer months.

**Cats** - Each pen is 1.2 metres wide by 1.8 metres long and 2.3 metres high. They are a modern design, vertically oriented with an individual 'lookout' on the roof of the cattery. All sleeping boxes can be heated if required.

## **Visiting Hours**

### **Monday - Friday**

11:30 am to 12:30 pm.

There are **no** visitors allowed on weekends or public holidays. Only Importers and their authorised agents are allowed to visit the animal whilst in quarantine. Authorisation must be submitted to the quarantine station prior to visiting.

It is best to allow your pet at least 24 hours to settle after arrival before you visit.

If you are unable to visit your pet during its quarantine period please notify the station and they will arrange an exercise program for your pet.

Visitors must wear fully enclosed footwear at all times.

## **Feeding**

Cats and dogs will be fed a nutritionally complete and balanced commercial cat and dog food with the main meal fed in the morning. Both wet and dry food is available.

It is the importers responsibility to provide any special dietary requirements, including prescription diets, to the Quarantine station prior to the animals' arrival.

Do not send food with your animals.

## **Toys and Treats**

If you wish to bring in treats for your pet, you will need to discuss with staff their suitability to ensure they are not overfed.

Some toys can present a hazard to your pet. Please avoid toys that are easily destroyed by biting or chewing (as they are a choking hazard) and those suspended by string. You will need to discuss the suitability of toys with your animal's attendant. Suitable toys can be sourced in Australia and sent to the quarantine station once the animal has arrived.

## **Animal Departures**

8:00 am to 12:30 pm and 1:30 pm to 4:00 pm - Monday to Friday

8:00 am to 11:00 am on weekends and public holidays

The animal will only be released to the importer or to an authorized agent. This authority must be arranged with the quarantine station prior to the collection of the animal.

Photo identification must be presented at the time of release.

## **Medicating Animals whilst in Quarantine**

AQIS discourages, on welfare grounds the importation of chronically ill animals.

Importers should also take into account the age and condition of their animals as well as travel and climatic stress when deciding to export their animals to Australia.

If your pet has any veterinary problems or requires medication (eg. diabetes/ epilepsy) contact the Quarantine station prior to submitting an application to discuss this with an AQIS officer or veterinarian. This medical condition should also be specified at the time of submission of your import application.

AQIS does not provide any medication. If the pet is on any kind of prescription medication a letter from your pet's veterinarian must be submitted outlining your pet's medical history, the type of medication required and the dosage rate prior to export. Quarantine staff will administer medication to your pet.

Medication can only be administered between the hours of 8:00 am to 4:30 pm - 7 days a week. There is no medication administered outside these hours.

These are **NOT** the hours that the quarantine station is open to the public.

Importers of animals that require the administration of therapeutics (eg. Diabetic/epileptic animals) outside the medication hours should discuss alternative treatment intervals with the animals' veterinarian prior to importation to Australia.

If attendance is required after hours in the case of an emergency, additional overtime charges will apply.

## Photographs



## Location

The Byford Animal Quarantine Station is located 37 kilometres south of Perth at 106 Nettleton Road, Byford (Opposite Old Brickworks Road).

A location map can be viewed at Google maps (<http://maps.google.com.au/maps>) through the following link;

[Google Maps – Byford Animal Quarantine Station](#)